

“Follow any problem in business...bad service, missed deadlines...whatever. Everything is somebody’s job and everyone has a boss. Everything leads back to the boss.”

– Bruce Tulgan

Many supervisors may contend that it has never been more difficult to be a good manager. The pressure to increase productivity and results by trying to do more with dwindling resources, coupled with trying to manage an ever changing workforce that brings its own set of expectations and demands, has never been greater. All of this has led bestselling author and management consultant, Bruce Tulgan, to declare the days of “hands-off” management officially over.

Based on Tulgan's bestselling book, *“It’s Okay to be the Boss,”* this 4-hour program is a new call to action for managers, supervisors and leaders. The program will engage learners in dispelling 7 myths that can potentially create a current of under-management; and challenge managers to re-engage with their employees by spelling out expectations, providing specific guidelines, correcting failure quickly and rewarding success even more quickly. In essence, this program presents a clear-cut plan to become the manager who will help your team accomplish organizational goals from each day to the next.

Learning Objectives

This program will help you:

- Identify your management style
- Identify popular myths about managing people
- Identify ways to effectively manage your work team in today’s work environment
- Avoid the under management trap
- Implement an action plan to immediately impact how you manage employees

Investment: \$95

Competency: *Accountability & Perceptiveness*



**It's
OK TO BE
THE
BOSS**

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