

LEADERSHIP

ON **Fast Forward**

It's not that things are changing; it's that things are changing faster and faster. The increasing velocity of change creates new and greater challenges for individuals and organizations everywhere. Whether you're in state government or working in the private sector, leaders at all levels are expected to meet ever-escalating demands.

Today's leaders must become more adept and competent than ever before at leading by example, modeling emotional intelligence, facilitating positive change, and cultivating social capital within their teams and the community.

This 1-day workshop will provide participants with a set of tools to help them improve their ability to lead, manage, and inspire performance.

Participants will learn how to:

- ▷ Identify and define leadership traits which encourage performance, loyalty, and trust.
- ▷ Avoid the three most common pitfalls that prevent leaders from driving positive change.
- ▷ Apply principles of Emotional Intelligence to improve and sustain their own personal leadership capability.
- ▷ Describe the impacts of constant change on individuals and organizations.
- ▷ Recognize the stages of change and enable their workgroups to move on sooner than later.
- ▷ Decrease negativity in the workplace when new demands arise.
- ▷ Use a method of communicating change which is proven to gain buy-in and commitment.
- ▷ Improve morale and dedication even during daunting economic times.
- ▷ Set goals and achieve objectives by cultivating and reinforcing positive performance and desired behaviors.



**Lead
Manage
Inspire!**

**8:30 AM – 4:30 PM
Investment: \$125.00**



Presenter:
Dale McCoy

Dale McCoy is a Training and Organizational Development Practitioner, specializing in human performance improvement and leadership cultivation through learning and development strategies that yield measurable, data-driven, business results. After managing a multi-million dollar retail sales operation in Los Angeles for eight years, Dale gained extensive experience as a Human Resource Development Specialist with MCI Telecommunications, and as Manager of Training and Development with United Healthcare. Before launching his independent practice, Dale was also the Professional Services Manager of Training Development for Ineto, a web-based customer relations company in Texas. Dale is proud to be an adjunct instructional partner for Missouri State University and a frequent training contributor to the Center for Management and Professional Development.