



## For the first time ever there are four generations working side by side in America's workplaces.

While having various cultures all together in one workplace can present communication problems and conflicts, most people agree that the benefits far outweigh any potential issues. Still, the workplace can present challenges to management in terms of handling the different generations present. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of varying perspectives and experiences, all valuable...**and all worth learning about.**

The **1-day** workshop will help participants understand the various generations present at work. Both the young and older will have ideas and suggestions to offer, which will help the organization thrive in the midst of ongoing change and service initiatives.

**Learning how to deal with the Generation Gaps at work will help you become a better manager or co-worker while teaching all of us how we can learn to speak one another's language and...get better results together!**

# GENERATION GAPS

### This informative program will help you:

- Explore the history behind Generation gaps
- Discuss what defines a Generation, and what this means in today's workplace
- Identify the characteristics, attitudes and working styles of different Generations...Traditionalists, Baby Boomers, Generation Xers, and Generation Yers
- Learn how to find common ground among the Generations
- Discover how to navigate conflict if or when it occurs among different Generations
- Leverage the benefits of Generation gaps at work

### Who Should Attend

Career minded professionals at all levels who want to excel in their interpersonal and communication skills, overcome workplace conflict and build a more positive work environment.

\$125

Perceptiveness & Team Work

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