

# NEW! From Training and Development

# Accountability

## That Works!

When you work in any organization, you must work with and rely on others to get the job done. Consequently, the ability of each team member to effectively follow-through on commitments is a critical component of success in business today.

***Accountability That Works!*** is an exciting new workshop that provides the tools organizations need to help employees achieve a greater level of *ownership, effectiveness and increased productivity* in their work tasks and activities.

Participants will learn to help themselves and others view accountability as an ongoing process and a method for achieving personal and professional effectiveness.

Without accountability, intended results can all too often turn into blame, finger pointing, missed deadlines and missed opportunities. When you have accountability in your work teams, you have better results, improved teamwork and clarity of purpose.

***Accountability That Works!*** presents a simple-to-use method of accountability common to all tasks. When managed properly, this culture of accountability can save time and money in real terms such as:

- Consistently met deadlines
- Clearly defined roles and expectations
- Less blame and reduced time spent in conflict
- Improved supervisor-to-employee and peer-to-peer relationships
- Increased team efficiency

8:30 - 12:30

\$95

Competency: Accountability

## Focus on the Cycle of Accountability

**RESPONSIBILITY:** The "Before" Phase:

Establishing a mindset of ownership for the task and taking responsibility for getting it done

**EMPOWERMENT:** The "During" Phase:

Doing whatever is necessary to complete the task, including identifying action steps, a timeline and using necessary resources

**ACCOUNTABILITY:** The "After" Phase:

Owning the outcome of the task, good or bad, acknowledging it and learning from the experience

And Behind It All: CLEAR AGREEMENTS *that hold everything together*

**Supervisors, managers, team leaders and others who attend this program will receive tools and strategies to help them:**

- Ensure every task has a clearly defined owner and agreement
- Empower themselves and others to keep their agreements
- Hold others accountable for what they agreed to do
- Be accountable without becoming defensive
- Learn from mistakes

If you want to build a successful organization through committed accountable employees, enroll in ***Accountability That Works!*** today.

