

*Innovation*

**2019**

**Missouri State Employee Award of Distinction**

---

**Kellen Burns**

Senior Communications Specialist  
Department of Transportation

Kellen Burns was selected for his impact on MoDOT's web presence. Embracing the challenge to transform MoDOT's website, he led a team of dedicated co-workers from the Information Systems, Communications, and Motor Carrier Services Divisions who were committed to greatly improving the site's look and feel.

Mr. Burns also served as the contractor liaison and along with a small team helped train close to 100 MoDOT content contributors to the site who are now able to create and edit pages far more efficiently than before.

Today the site is far more effective at meeting customers' needs. Since the new site went live, mobile use has risen from 43% to 53% of MoDOT's web traffic.